











Techniques and Strategies

- 1. Check up from the neck up
- 2. Awareness of our emotional triggers
- 3. Downward arrow
- 4. Understanding anger, guilt, and pessimism
- 5. Redirecting negativity
- 6. Before you say yes or no ask why
- 7. Double standard
- 8. Understanding our resistance and ability to change
- 9. Differing perceptions
- 10. Let it go



Most common trigger at work?

- 1. Whining, blaming, justifying
- 2. Aggression, anger, threats, sarcasm
- 3. Silent treatment, passive aggressive, crying
- 4. Lying, cheating, manipulation, deceit
- 5. Criticism, teasing, judging

Guilt

- Guilt is a waste of energy It doesn't improve it, it doesn't make amends, and it avoids acceptance
- Guilt can be a way to feel you had control

Downward Arrow Technique

Negative Thoughts	_
1. I might flunk the test.	÷
2. Then I'll look bad in front of my colleagues.	÷
3. Then they'll lose respect for me.	÷
4. That would mean I'd wasted all my time and money.	÷
5. Then everything I've lived and worked for will go down the drain.	4
6. That would mean I was a failure.	4
7. That would mean I was worthless.	









When I am angry...

- 1. I don't get angry or I walk away.
- 2. I hope for the best, pray or meditate.
- 3. I clean/workout/work harder/etc.
- 4. Have a glass of wine/eat chocolate/etc.
- 5. Let people know it!





Let it go and breathe

- Why worry?
- Gauze
- Shake it off
- Higher power



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What will you do differently ✓ for yourself? ✓ for others?

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